



# CARC<sup>co</sup>

P.O. Drawer 1808 • Carlsbad, New Mexico 88221-1808

*Providing services for people with special needs that enable them to be active citizens, feel accepted and find meaning in life.*



*Fiscal Year 2014-15*

# *Annual Report*

## Excitement Around Every Corner

If there is one thing I can say for CARC, there is never a lack of things happening. Either with programs and facilities or with the individuals we serve.

Every year for the past few years we have been a major participant in the Relay For Life event. CARC continues to have nearly the largest team of participants, well over 100. It is a wonderful time for all individuals and staff to come together and give back to the community, spend an evening at the park and show off our great teamwork.

This was an exciting year for CARC. In response to the increasing interest in our programs and services, we decided to construct four new group homes to be licensed by the Department of Health. At the end of February, we moved into the first home and successfully licensed it by the end of March. We are thrilled to have this new addition to our residential living program. We look forward to filling the other homes.

I find it very humbling and rewarding when other groups or organizations see the positive work we do every day with individuals with developmental disabilities. We were honored this year to be recognized by the Albuquerque Business First publication as one of their Nonprofit of the Year 2014 award recipients. It was nice to receive this award in recognition of all the hard work and dedication by all the staff and the continuing growth of our organization.

If you have never been to Washington Ranch, 35 miles south of Carlsbad on the Black River, you are certainly missing one of the jewels in the region. Our Washington Ranch facility not only houses sixteen individuals in our services, but it offers a wide variety of options for camping, retreats, meetings, weddings and recreation. This year we opened the Xperience at Washington Ranch which, in addition to the rental facilities, offers entertainment for all ages. The new paintball course has been well broken in with many groups coming to play whether it was a birthday party, church youth group, or friends just wanting to enjoy the game. In addition to the paintball, there is the only Human Foosball Court and GaGa Pit in Southeast New Mexico! You have got to come play!

We continually strive to improve our services to individuals with special needs as well as offer services to the community. Thank you for letting us be a

*Mark Schinnerer*

*Nothing happens  
unless first we dream.*

*~Carl Sandburg*

Mark Schinnerer, Chief Executive Officer

### Board of Directors. Our Leadership

Carolyn Olson - President

Robert Forrest - Vice-President

Ned Elkins- Secretary/Treasurer

Jay Jenkins

Barbara Forrest

Cas Tabor

Bobby Bowen

Henry Castaneda

### Management Team

Mark Schinnerer, Chief Executive Officer

Tammy Halpain, Administrator of Services

Bob Barnes, Support Services Director

Judy Nesbit, Human Resource Director

Nancy Rogers, Financial Director

Arlene Waters, Director of Children Services

Amy Ochoa, Work Services Director

Chad Ingram, Camp Washington Ranch Director



## CARC Demographics

Financial Report		
REVENUE	FY 2013-2014	FY 2014-2015
Residential	5,200,226	5,470,948
Work Services	1,936,992	1,849,618
CDC	1,390,509	1,376,006
Other	239,835	145,034
Contributions	199,839	283,025
Investments & Endowments	132,936	186,397
<b>TOTAL</b>	<b>9,100,337</b>	<b>9,311,028</b>
EXPENSES	FY 2013-2014	FY 2014-2015
Residential	3,904,517	4,343,243
Work Services	2,354,729	2,439,741
CDC	1,259,914	1,362,229
Other	339,183	345,919
Administration	880,123	944,890
<b>TOTAL</b>	<b>8,738,466</b>	<b>9,436,022</b>

Total Served	
Child Services (EI, Rainbow & Respite programs)	465
Adults	108
<b>Total Served</b>	<b>573</b>

Primary Disability (Does not include Rainbow Connection Childcare)	
Developmental Disability	133
Developmental Delay	382
At-Risk	17

Ethnicity	
Caucasian	39%
Hispanic	56%
African American	3%
Native American	2%
Asian	1%



Age	
0-17	465
18-20	11
21-30	28
31-40	13
41-50	17
51-60	25
61-70	13
71-80	1



"It was only a sunny smile, and little it cost in the giving,  
but like morning light it scattered the night  
and made the day worth living"

~ F. Scott Fitzgerald

Gender	
Male	62%
Female	38%





## Fiscal Year 2014-2015 Donations

### Donations

Acosta, Martha  
Advanced Pest Management  
Allen, Randol  
Alline, Bill & Dee  
AmazonSmile Foundation  
Banister's Air Conditioning  
Barbosa, Jonathan  
Barbosa, Kaymel  
Barbosa, Teresa  
Barnes, Robert  
Barnhart, William & Veronica  
Beeson, Jeanne  
Berry, James & Janice  
Bickerstaff, Lynda  
Borges, Tricia Wu  
Boyse, Marjorie  
Bradford, Dan & Susan  
Broussard, Pat & Ann  
Brown, Ginger  
Brown, Joe & Ruth  
Burks, Carol  
Byrd, Ann  
Cade, Ronald & Joann  
Campbell, Paul & Sherry  
Carlsbad Community Foundation  
Carlsbad Downtown Lions Club  
Carlsbad Elks Lodge  
Carlsbad Physical Therapy  
Carlsbad Radio  
Carter, Alice  
Cavin, Mr. & Mrs. S.H.  
Century 21 Associated Professionals  
Clark, Kelly & Jane  
Clem, Ron  
Clute, Janet  
COG Operating, LLC  
Coles, Janet  
Cooper, Patricia  
Corley, Mr. & Mrs. D.E.  
Cornett, Gary & Linda  
Cox, Rev Cory Randolph Living Trust  
Cox, Kathleen  
Cox, Mary Helen  
Crabb, Bill & Shirley  
Crawford, Ronald & Lequanah  
Crouch Plumbing, Heating & A/C Inc.  
Cruz, Manuel  
Currier, Cliff & Cheryl  
Daugherty, Bob & Sissy  
DB Enterprises  
Dominquez, Alexia  
Dunagan, George & Connie  
Dutton, Charles  
Elliott, Hannah

Emerson, Brett & Lee  
Erb, Joseph  
Ferguson, Gemma  
First National Bank  
Forrest, Bob & Barbara  
Forrest, Mike & Jo  
Gant, Beverly  
GDSB Trust  
General Nutrition Center  
Gillian, Norman  
Goodlander, Lucille  
Green, Mary Lois  
Gutierrez, James & Renee  
Gwartney, Mr. & Mrs. J.E.  
H.A. & M.E. Waters Trust  
Hall, David & Peggy  
Halpain, Tony & Tamara  
Heath, Edward  
Henderson, Larry & Signe  
Hendricks, Benny & Donna  
Hill, Elizabeth  
Hinkle, Lavoy  
Hoffman, Erin  
Hollenkamp, Sharon  
Horne, Thomas  
J.F. Maddox Foundation  
Jenkins, Jay  
Jimison, Warren  
Johnson, Jim & Barbara  
Johnston, Deborah  
K.D.M. Hot Oil Service  
King, Vincent & Jessie  
Knaus, Lornell & Elaine  
Koehler, Frances  
Kratzke, Cynthia  
Landreth, Betty & Patrice  
Leavell, Carroll  
Lim  
Lopez, Albert  
Los Alamos National Laboratories  
Luna, Mr. & Mrs. Vicente  
Lunardon, James & Judy  
Lynd, Vernon & Teresa  
MacCornack, Donald & Belinda  
Malott, Fred & Rosemary  
Marley, Michael & Dianne  
McCauley, Frankie  
Moore, Glen & Peggy  
Moore, Michael  
Mou, Jim & Connie Lee  
Murrill Electric  
Musick, Jerry & Carol  
Neatherlin, Gentry & Jeffrey  
Neeley, Earlene  
Neeley, Pat & Dee  
Neuses Living Trust of 2006  
Nichols Printing  
Noland, Frank & Marilyn  
Ogden, Alisa  
Olson, Carolyn  
O'Rourke, Melissa  
Otto Haas Charitable Trust  
Parkinson, Peggy  
Paulosky, Lillian  
Peeper, Ken & Joan  
Perini, Dale & Karen  
Perini, David & Anita  
Perini, Robin  
Power, Russ & Claiborne  
PVT Networks  
R & R Quality Meats, Inv.  
Rhoads, Edna  
Ricker, William  
Rickert, Stuart & Kelley  
Roberts, William & Irene  
Roye, Camille  
Russum, David & Cristy  
Sagebrush Community Church  
Sanders Orthopedic—Brace & Limb  
Schinnerer, Mark & Linda  
Scholl, Bob  
Shanahan, Col. James & Anne  
Skinner, John & Sharon  
Smith, Mr. & Mrs. Richard  
Soldiers 515th Regiment  
Sorenson, David  
Spealman, Mr. & Mrs.  
Stephens, Craig & Sheri  
Stewart, Scott  
Stradley, Trent  
Taylor Water Well Service  
Triple C, Inc.  
Trust  
U-1st Community Federal Credit Union  
United Steel Workers Local CH 188A  
United Way of Central New Mexico  
Vaughan, Farris  
Waters, James & Judith  
Weiss, William  
Wells, Mickey  
Westall, Ray & Karen  
Western Commerce Bank  
Wimsatt, Alma  
Wooten, John  
Worner, Mr. & Mrs. Matthew  
Yaste, Michael & Kathryn  
Yates, Peyton

### Endowment Donations

Emerson, Brett & Lee  
Owen, Ramona  
Rogers, Nancy  
Wilson, Clay & Linda

### Building Fund

Forrest, Bob & Barbara  
Forrest, Bobby & Brenda

Forrest Family Foundation  
Forrest, Mike & Jo  
Neatherlin, Gentry & Jeffrey  
Southwest Capital Bank  
Wilson, Clay & Linda

### In Memory Of

#### Berry, Jeff

Barnes, Robert  
Berry, James & Janice  
Elliott, Hannah  
Hoffman, Erin  
Jimison, Warren  
King, Vincent & Jessie  
Knaus, Lornell & Elaine  
MacCornack, Donald & Belinda  
Olson, Carolyn  
R & R Quality Meats, Inv.  
Sagebrush Community Church  
Soldiers 515th Regiment (RTI)

#### Brininstool, Cecil

Forrest, Bob & Barbara

#### Buff, Jim Bob

Olson, Carolyn

#### Burks, Edith

Burks, Carol

#### Byrd, Charlie & David

Byrd, Ann

#### Cavin, Marion "Cissy"

Cavin, Mr. & Mrs. S.H.

#### Christenson, Brian

Cooper, Patricia  
Corley, Mr. & Mrs. D.E.

#### Cohen, Hindy

Scholl, Bob

#### Cox, Ruby Jo

Cox, Mary Helen

#### Cox, Waylan

Cox, Mary Helen  
Hendricks, Benny & Donna

#### Davis, Paula

Hinkle, Lavoy  
Horne, Thomas

#### Dugan, Roger

Johnston, Deborah

#### Dunagan, June

Dunagan, George & Connie

#### Festing, Helen

Olson, Carolyn

#### Flannery, Terry

Koehler, Frances

#### Fleming, William

Borges, Tricia Wu  
Cox, Rev. Cory Randolph Living Trust  
Forrest, Bob & Barbara  
Olson, Carolyn  
Russum, David & Cristy

**Gaylon, Annie**  
Noland, Frank & Marilyn  
**Gary, Kenneth**  
Royce, Camille  
**Glaze, Jessie "Jack"**  
K.D.M. Hot Oil Service  
**Hall, Dean**  
Rhoads, Edna  
**Hernandez, Celina**  
Barnes, Robert  
**Holcombe, R.C.**  
Hinkle, Lavoy  
**Hunt, Billy**  
Forrest, Bob & Barbara  
**Jenkins, Ginger**  
Forrest, Bob & Barbara  
**Kirby, Robert "Bob"**  
Gutierrez, James & Renee  
**Kratzke, Chris**  
Kratzke, Cynthia  
**Landreth, Vickie Lynn**  
Landreth, Betty & Patrice  
**Lewis, James D.**  
Forrest, Bob & Barbara  
Nichols Printing  
**Miksch, Tommy**  
Forrest, Bob & Barbara  
Forrest, Mike & Jo  
Perini, Dale & Karen  
Wilson, Clay & Linda  
**Moutray, Hugh**  
Rickert, Stuart & Kelly  
**Neeley, Jim**  
Neeley, Pat & Dee

**Neeley Jr., James**  
Neeley, Earlene  
**Haley, Tony Bostick O.C.**  
Perini, Dale & Karen  
**Olson, C.T. "Ole"**  
Olson, Carolyn  
**Osurez, Elizandro**  
Acosta, Martha  
**Peeper, Ethal Alice**  
Peeper, Ken & Joan  
**Peters, Annie**  
Marley, Michael & Dianne  
**Rucker, Jim**  
Vaughan, Farris  
**Sarvis, Dick**  
Forrest, Bob & Barbara  
**Smith, Kenny**  
Forrest, Bob & Barbara  
**Sorenson, Bonnie J.**  
Sorenson, David  
**Stanley, Bill**  
Forrest, Bob & Barbara  
**Thompson, Jordan**  
Perini, Dale & Karen  
**Welch, Ryme**  
Sanders Orthopedic -  
Brace and Limb  
**Wells, Skylar**  
Wells, Mickey  
**Wimsatt, Marshall**  
Wimsatt, Alma  
**In Honor of**  
**Barbosa, Jonathan**  
Barbosa, Kahymel

Barbosa, Teresa  
**Barnes, Robert**  
Forrest, Bob & Barbara  
Malott, Fred & Rosemary  
**Clark, Shirley**  
Broussard, Pat & Ann  
Clark, Kelly & Jane  
**Cruz, Robert**  
Cruz, Manuel  
Lynd, Vernon & Teresa  
**Currier, Mike**  
Currier, Cliff & Cheryl  
**Dunagan, Ed**  
Carter, Alice  
**Dunagan, Edwin**  
Carter, Alice  
**Dunagan, George & Connie**  
Bradford, Dan & Susan  
**Forrest, Bob & Barbara**  
Henderson, Larry & Signe  
**Forrest Family**  
Barnes, Robert  
Waters, Bill & Sharon  
**Forrest, Gary**  
Emerson, Brett & Lee  
J.F. Maddox Foundation  
Malott, Fred & Rosemary  
Waters, James & Judith  
**Goodlander, Jeff**  
Boyse, Majorie  
Goodlander, Lucille  
**Grisham, Allen & Adelle**  
Ricker, William

**Holly, Sutton, Reese, Forrest**  
Stewart, Scott  
**Luna, Eddie**  
Luna, Mr. & Mrs. Vincent  
**Lyons, Allision**  
Perini, Robin  
**Marsal, Jill**  
Perini, Robin  
**Martin, Kelli**  
Perini, Robin  
**Our Lord Jesus**  
Dominquez, Alexia  
**Roberts, Michael**  
Dutton, Charles  
**Schinnerer, Clyde & Glenda**  
Schinnerer, Mark & Linda  
**Smith, Rick**  
Smith, Mr. & Mrs.  
Richard  
**Sotak, JonVon**  
Perini, Robin  
**Spealman, Susan**  
Spealman, Mr. & Mrs.  
**Thomas, Tiffany**  
Lunardon, James & Judy  
**Waters, Arlene**  
Halpain, Tony & Tamara  
**Weiss, Col. & Mrs. Sidney**  
Weiss, William  
**Wooton, Henrietta**  
Wooton, John

*Thank you for your generous donations and your continued support of our organization.  
Your donations allow us to continue to support and expand on our vision  
to live in a community that embraces and supports everyone.*

## Consider Us In Your Estate Planning

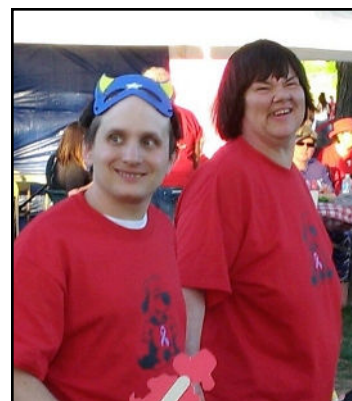
A gift from your estate helps support the important work CARC accomplishes every day. Your bequest is an opportunity to make a difference in the lives of individuals with special needs today, as well as future generations.

A simple codicil can be added to your will with the following language:

"I give, devise and bequeath to CARC, INC. for its general purposes (or specify restriction) all of the rest (or state a percentage), residue and remainder of my estate, both real or personal."

OR

"I give, devise and bequeath to CARC, INC. the sum of \$ (state amount) to be used for the general purposes (or specify restriction) of said organization."



If you would like more information on making a planned gift to CARC, contact Mark Schinnerer, CEO, at (575) 887-1570 or mark.schinnerer@carcinc.org. If you have already included CARC in your estate plan, we would be honored to know. Thank you for your thoughtful consideration.

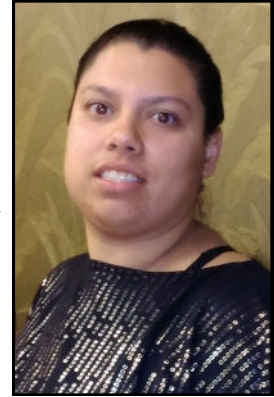
## Organizational Highlights

### Support Services

This fiscal year, CARC provided Staff Nursing and Case Management services to 97 individuals. In addition, CARC worked with the Carlsbad Municipal Schools to provide work opportunities to eleven school-age individuals.

### Residential Programs

Our ICF/IID homes offer 24-hour care to provide continued support for an individuals daily living needs. Our Independent Living services offer varying levels of care, from intensive support to minimal assistance, based on personal support needs. CARC provided various levels of adult residential services to 68 individuals throughout the fiscal year.



### Supported Employment

The Supported Employment program is designed to provide employment services, training, and supports needed to enable individuals to secure, retain, and/or upgrade employment in the community. This includes services through contracted jobs, job carving, and individual placements. This fiscal year, 27 individuals received employment supports through our Supported Employment program.

### Adult Habilitation



The Adult Habilitation program provides individuals with various enriching activities including volunteer work, recreational activities, community integration and enhancement of natural supports. At the end of the fiscal year, thirteen individuals were receiving supports through the various levels of Adult Habilitation

### Work Services

CARC's Work Services program continues to provide employment opportunities and training in a structured work environment to aid in the development of

various vocational skills.

#### • Grounds and Janitorial

Eleven individuals were working in the Grounds and Janitorial department at the end of the fiscal year. These individuals learn skills related to general housekeeping and lawn care through maintenance of CARC grounds and facilities.

#### • Dining Hall

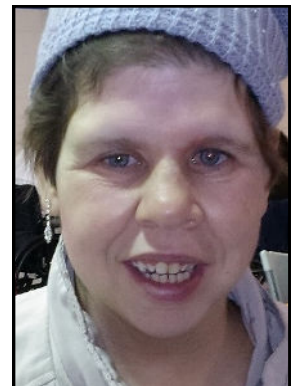
The CARC Dining Hall was employing eight individuals at the close of the fiscal year. These individuals assist in the preparation of lunch for the various CARC worksites, serving, and clean-up duties as related to meal service.

#### • Rainbow Recycling and Secure Document Destruction Services

This fiscal year 934.72 tons of recyclables were diverted from the landfill. Sixteen local businesses held contracts with CARC for document shredding as of the close of the fiscal year. At the end of the fiscal year, Eleven individuals were employed at Secure Document Destruction Services.

#### • Country Store and Greenhouses

The Country Store and Greenhouse held 44 plant rental contracts as of the end of the fiscal year in addition to the wide variety of plants available for public purchase at the Country Store. 31 individuals were learning various horticulture skills through employment at the Potting Barn, Country Store and Plant Rentals as of the end of the fiscal year.





## • Pecos Valley Pecans

18 individuals were employed in the pecan processing plant at the end of the fiscal year. Pecans are harvested from our orchards and are known for their premium quality.

## Child Development Services

### • Child Development Center

The Child Development Center offers childcare services to both typically developing children and those who are at risk or have been identified as having a developmental delay. The center provides childcare services between the ages of six weeks to 36 months. A total of 41 children were provided services through the childcare center this fiscal year.



### • Parent Self-Monitoring Screening Program

The Parent Self-Monitoring Screening program assists parents in tracking their child's development to age five. This program is a free service that allows parents to review and monitor their child's early developmental stages. At the close of the fiscal year 229 children were enrolled in the program.

### • Early Intervention Program

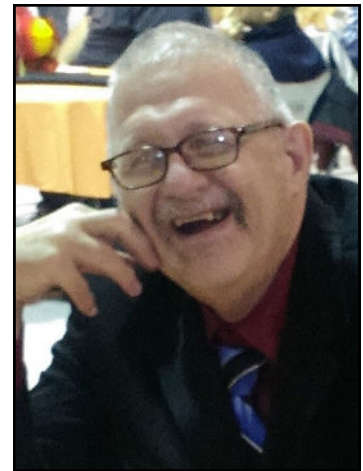
The Early Intervention Program goal is for young children to increase developmental abilities in an effort to decrease the need for special developmental programs when entering school. Services are provided to children birth to age three who have developmental delays, established

conditions or are identified as at risk medically or environmentally. This fiscal year 424 children were provided early intervention services.

## CARC Outcomes

CARC continues to look at ways to provide quality service delivery and work toward continual improvement. We use various methods to collect data that measures the effectiveness of our services, including satisfaction questionnaires, objective tracking, input from various stakeholders and regulatory surveys. This information is used to help us improve services, expand service areas, and become a preferred agency in our field.

- 87% feel that their individual progress plan is helping them move toward their personal vision.
- 83% of individuals in Work Services feel that they are learning skills that will help them get a job in a Supported Employment setting.
- 85% of individuals in the Residential program reported that staff are teaching them what they want to learn to become more independent.
- 73% of individuals in the Supported Employment program stated that they are doing the type of work they want to do.



- 100% of individuals in the Adult Habilitation program rated overall services as "excellent".
- 31% of children who are transitioning from our Early Intervention to preschool will not need IEPs when entering the school system.
- 77% of the children served this fiscal year maintained or decreased their developmental delays based on developmental assessments and evaluations based on developmental skills for their age.
- Individuals served earned \$407,825.19 in wages over the course of the fiscal year through our Work Service employment sites and contract work.
- CARC received recognition as an honoree for Albuquerque's Business First Nonprofit of the Year 2014 in Human Services.

## Improvements

This year we were able to make several improvements as part of our accessibility and strategic planning process. These projects included:

- New foundation/flooring at the CARC Farmhouse Bargain Store
- Purchasing a passenger van for the Janitorial Crew, a truck for the Grounds Crew and two trucks for use at Camp Washington Ranch to maintain our fleet of vehicles and meet client and business needs.
- Replacement of several aged computers and additional computer for expansion of programs
- Replacement of several aged appliances throughout CARC with new energy star options
- Purchase of a new shredder for Document Destruction
- Purchase of a new office building and furniture for continued expansion of Artesia CDS program
- Construction of and furnishing for the four new ICF homes

## CARC Farmhouse Bargain Store

The CARC Farmhouse Bargain Store is run completely by volunteers and offers quality used merchandise that is donated by the Carlsbad community. The Bargain Store assists CARC with replacement of aging vehicles, assists with group home projects, supplies and repairs, and provides funds for special needs requests of individuals served. We are blessed to have such a wonderfully supporting community and volunteers that dedicate their time to the Bargain Store's success. If you are interested in volunteering please contact the Bargain Store at 575-885-3375.

## Camp Washington Ranch

Camp Washington Ranch consists of 4000+ acres and is centrally located near the Carlsbad Caverns and Guadalupe Mountains National Parks. Washington Ranch is a true "Oasis in the Desert." This is the perfect place to hold a wedding, family reunion, company retreat, or just a relaxing stay away from the stress of the city. This past summer we were excited to open the Xperience. The Xperience at Washington Ranch includes a GaGa pit, Human Foosball course and a paintball



The Xperience Ribbon Cutting Ceremony

course. We have plans to add additional activities in coming years. Contact Chad Ingram –Camp Washington Ranch Director – at 575-785-2228 for information and reservations. Or visit our website at [www.campwashingtonranch.org/](http://www.campwashingtonranch.org/) for more information.

CARC, INC. is a 501(c)(3) not-for-profit organization that serves adults with developmental disabilities and children birth to three years who have or are at risk of having developmental delays. CARC provides early intervention, respite, employment, residential and community support services. CARC is a member of ADDCP, Artesia Chamber of Commerce, Carlsbad Chamber of Commerce, Carlsbad Department of Development, NISH, NM Health Care Association, AHCA/NCAL, NM Recycling Coalition, the Health Coalition of NMSU and Carlsbad Community Foundation. CARC programs are accredited by CARF, the rehabilitation accreditation commission. CARC is a 2012 recipient of AHCA/NCAL Bronze Quality Award. CARC is an affirmative action, equal opportunity employer. We do business in accordance with the Federal Fair Housing Law (The Fair Housing Amendment Act of 1988).